

MERLIN[©]

F I R E W O R K S

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Mr. David Lavoie
Pyromate Firing Systems
270 Old Dublin Road
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4th July 2013

Dear David,

When we received word of our invitation to participate in Montreal this year we had to consider what firing system to use. As longstanding customers of Pyromate, who use P45, Smartfire, Smarthawk and Digital P45s, we naturally wanted to use Pyromate but we also knew that the permanent cabling at the La Ronde site was designed and installed for 3 core XLR systems such as PD. A phone call later though and you had reassured us that some simple adapters would enable us to use Pyromate digital there without problem.

You offered us help and advice along with any additional equipment we needed. You made up the required adapters and even joined us on site yourself to ensure that everything went according to plan. That's truly fantastic customer service and having you there working with our team was great and reduced my stress levels significantly!

Our show used two Smarthawk panels to fire over 4000 cues on over 100 digital modules and despite persistent rain on show day we breezed through testing and then firing without a hitch. The Smarthawk panels did exactly what we asked of them, the two backup panels ran quietly in the background and the display simply unfolded in the sky before our eyes.

I totally recommend Pyromate systems, The manual P45 is a robust, flexible and capable system. The Smarthawk panel is extremely powerful and can fire to both analogue and digital modules so it is especially good for anyone who already has the P45 analogue modules. The Digital P45AF has the same capable features as Smarthawk firing only to digital modules and at a lower purchase cost. With the other units such as Black Magic and Mini 96, Pyromate have a complete product range to suit all users.

A huge thank you from all of us at Merlin David.

Yours sincerely,

Andrew Goodwin
Managing Director